

ICARS Newsletter

Immunisation Clinical Advice & Response Service

NHS
England
South West



Issue 128: 17th March 2023

PLEASE SHARE THIS NEWSLETTERS WITH ALL RELEVANT STAFF INVOLVED WITH THE VACCINATION PROGRAMME

For any COVID-19 vaccination related queries, or to escalate an incident, please contact ICARS at england.swicars@nhs.net.

Please note that this service operates 9am-5pm Monday to Friday

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REMINDER: Recommended COVID-19 Vaccines for Children Age 5-11 (inc. 12-Year Olds in Year 7)

For children eligible to receive a primary course or booster dose of COVID-19 vaccination, the licensed product Comirnaty 10 at a dose volume of 0.2mL should be used. This licensed medicine is covered by [National Protocol](#) and [Patient Group Direction](#). There are no supply or allocation issues with Comirnaty 10.

Please note, there is no reason to use fractional (0.1mL) dose of Comirnaty 30. This is not covered by current legal mechanisms and can be monitored through the Foundry reporting. Regions and systems are encouraged to follow their usual processes to ensure activity of fractional doses is reported in their area.

REMINDER: Heterologous Primary Courses

Where individuals have received an updated bivalent vaccine off label as part of a primary course, it is recommended to complete the course with a vaccine that is currently licensed for primary doses. This heterologous dosing of primary course will have no effect on any COVID-19 Vaccine Pass. Sites should not refuse to complete or restart a patient's primary course because they have been given a vaccine off-label previously as part of the primary course. UKHSA has published a [Guide for Healthcare Professionals](#).

UPDATE: NVOC Cascade – Regional Clinical Incident Reports

As the Autumn campaign is coming to a close, regions are advised that, **from 12 February 2023, they no longer need to report all clinical incidents via RVOC/NVOC** using the standard templates ([Weekly COVID-19 Vaccination Incidents Log Template - COVID-19 Vaccination Programme - FutureNHS Collaboration Platform](#)).

This is a temporary suspension that is providing a pause before the next campaign. The template for weekly reporting will be reviewed and revised with regional colleagues

Regions should continue to monitor clinical incidents and ensure that usual reporting to NRLS/LFPSE/SteIS remains in place.

Any serious incidents defined as:

- incidents leading to actual or potential reputational damage
- significant adverse reactions
- death post vaccination
- operational issues with clinical cause or impact.

These serious incidents should continue to be escalated to the Clinical & Evaluation Workstream via RVOC/NVOC within 24 hours of the incident occurring, as per the existing [Clinical Incident Reporting SOP](#).

NEW: COVID-19 and Flu Vaccination in Pregnancy: End of Autumn Booster Campaigns

Heads and Directors of midwifery are asked to cascade the following message to clinical teams:

We would like to thank maternity services for ensuring that all pregnant women receive advice on COVID-19, flu and pertussis vaccination at every appointment, with 100% of providers reporting procedures being in place in the February sitrep.

Please note that the autumn booster campaign for COVID-19 has ended, and the flu vaccine campaign will end on 31 March. Midwives are asked to continue advising women on the benefits of all antenatal vaccinations, and women who are unvaccinated against COVID-19 continue to be eligible for their primary course.

However:

- For COVID-19, pregnant women who have received their primary course are no longer eligible to book a COVID-19 booster through their GP or the National Booking System.
- For flu, pregnant women will be eligible to receive a vaccine until 31 March.

We will write to notify maternity services as and when pregnant women become eligible for further seasonal campaigns. In the meantime, please see the following FAQs if asked by service users:

I'm pregnant OR in a clinical risk group. How can I get a booster sooner if my midwife or clinician has advised me to?

COVID-19 boosters are now only being offered seasonally and the autumn booster campaign has ended. It is not possible to book a booster online via the National Booking Service or through 119 at this time. You should still have some protection against severe COVID from your previous doses or from an earlier COVID infection. Further boosters will be offered later in the year. If you're eligible, the NHS will contact you when it's your turn to be vaccinated.

I'm immunosuppressed. How can I get a booster sooner if my clinician has advised me to?

Routine COVID-19 boosters are now mainly being offered seasonally and the autumn booster campaign has now ended. It is not possible to book a booster online via the National Booking Service or through 119 at this time. JCVI confirmed advice regarding the Spring campaign on the 7th March 2023 <https://www.gov.uk/government/news/most-vulnerable-to-be-offered-spring-covid-19-booster>. If you have been advised to get an early dose by your clinician, you should speak to them to find out if they are providing vaccination services or can refer you for a vaccination locally.

NEW: Spring Booster Programme – JCVI and DHSC Statements

The JCVI has released further [advice](#) regarding the eligibility criteria for the spring 2023 booster programme, based on the [interim advice](#), published on 25 January 2023. Please find the full statement, published 7 March 2023, [here](#).

The Government published a [Written Statement before Parliament the same day](#), with additional information about the timetable for replacing the current 'evergreen' offer of primary course vaccinations available to all. It confirmed that:

'the ongoing primary course vaccination offer will be moving to a more targeted offer available during campaign periods only for those at higher risk of severe Covid-19 from July. Otherwise healthy 5 to 49 year olds who have not come forward for their primary course Covid-19 vaccination will no longer be able to access this offer following the close of the 2023 spring booster programme, planned to end 30 June 2023.'

Further operational details will be shared shortly.

NEW: Introduction of VidPrevtyn Beta and Comirnaty Original/Omicron BA.4-5 to Facilitate Delivery of the Successful 2023 Spring COVID-19 Vaccination Campaign

Following the Ministerial Statement to confirm the launch of the COVID-19 Spring Vaccination programme [NHS England » Preparing for a successful spring 2023 COVID-19 booster campaign](#) the C19 are preparing to deploy the Spring booster (the care home offer from 3rd April (deliveries from 27th March) and formal programme launches from 17th April (deliveries form 10th April). The Joint Committee on Vaccination and Immunisation (JCVI) has advised that a number of different vaccines can be used during the spring campaign. Initially the vaccines deployed for the Spring campaign will be: deploy VidPrevtyn Beta (Sanofi - adjuvanted protein vaccine) and Comirnaty Original/Omicron BA.4-5 (Pfizer).

VidPrevtyn Beta 0.5ml Intramuscular:

JCVI has recommended the use of VidPrevtyn Beta for:

- Adults aged 75 years and over

They have also indicated that operational flexibility may be exercised in the choice of vaccine product when offering vaccination to persons aged less than 75 years who are residing in a care home for older aged persons. This is referenced in the [Green Book](#).

Those that turn 75 before 30 June 2023 will be eligible for a vaccination at any point during the campaign (i.e. even when they're 74). Those who are admitted to an older adult care home before 30 June will also become eligible.

VidPrevtyn Beta can be used as an mRNA alternative for those aged 65 years and over.

This vaccine contains squalene, an ingredient derived from fish. To date, no Covid-19 vaccine offered by the NHS to the public has contained any animal ingredient, including egg – a detail we have reflected in public-facing resources such as on nhs.uk and in information resources developed with community and faith partners. We are briefing stakeholders about this forthcoming change and are updating relevant public resources to ensure informed decision-making can continue.

We encourage all systems and sites to ensure that their public-facing information about animal ingredients is similarly up to date (linking to [this UKHSA information leaflet](#) may be useful as it is updated). In addition, those giving consent for a vaccination as part of the Spring campaign should be asked about any religious or ethical dietary considerations before vaccination, in order that they receive the appropriate vaccine.

Comirnaty Original/Omicron BA.4-5 (15/15 micrograms) 0.3ml Intramuscular:

JCVI has recommended the use of Comirnaty Original/Omicron BA.4-5 for:

- Adults aged 75 years and over
- Residents in a care home for older adults aged 65 years and over
- Individuals aged 12 years and over who are immunosuppressed, as defined in the [Green Book](#) (tables 3 and 4).

This includes those who become immunosuppressed by 30 June.

Sites that are vaccinating children aged 5-11 years old must maintain access to Comirnaty 10. Only the paediatric injection is licensed for under 12 years old.

The key differences in the supply models used for the vaccines & expiry - VidPrevTyn Beta is a fridge line product so the shelf life is as per the SPmC (12 months) and the Comirnaty vaccine is still distributed via SPLs so the thawed stock shelf life (2-8C) is up to 10 weeks and printed on the outer carton (including any frozen shelf-life extensions)

Nuvaxovid 0.5mL Intramuscular:

Remains an option for younger individuals where a clinically suitable alternative is required. This protein vaccine is licensed from 12 years old for primary doses but from 18 years olds as a booster dose.

New supplies of Nuvaxovid will be made available for the Spring campaign – this new stock will expire on 31st May 2023 (this is an extension approved). Systems should ensure that the small number of individuals who are known to require this vaccine type should be identified and offered vaccination in advance of this date.

Evergreen Programme (Parallel offer):

The [Green Book](#) has been updated to recommend that a full booster dose of the bivalent mRNA vaccines can be offered when someone attends for primary vaccination. Sites should therefore use Comirnaty Original/Omicron BA.4-5 vaccine for their primary dose appointments in those aged 12 years and over. This includes the third primary dose for those who were severely immunosuppressed at the time of their first or second dose.

JCVI has also advised that from the end of the Spring 2023 vaccine campaign, the primary course of COVID-19 vaccine will become a targeted offer to those at higher risk and only during seasonal campaigns. The main exception to this would be unvaccinated individuals aged five years and above who become severely immunosuppressed outside of a seasonal campaign. These individuals should be considered for catch-up primary vaccination or

additional dose(s), regardless of the time of year. Clinical judgement should be used to decide on the best timing to commence vaccination.

NEW: Key Supply and Delivery Information for Spring Covid-19 Vaccine Campaign

Following the confirmation that the Spring COVID-19 Vaccine Campaign will formally commence on 17 April 2023, with care home activity planned to commence Monday 3 April, the national EECL team have been working to develop its supply and delivery plans for the campaign.

Below is the key information your site will require for the Spring Campaign from a Supply and Delivery point of view.

New 4-day fixed delivery schedule launching for Spring Campaign:

Due to the timing of this year's Spring Campaign and the five bank holidays within the first nine weeks of the campaign, a 4-day (Tuesday to Friday) fixed delivery schedule will be implemented for the entire campaign (Tuesday 28 March to Friday 30 June inclusive).

This action has enabled the supply team to remove most of the impact of the bank holidays on deliveries for sites and will provide a consistent, steadier flow of vaccine throughout the campaign. Without this change, Monday sites would be impacted by a change to either their ordering deadlines or deliveries days for eight weeks of the Spring campaign.

To implement this new 4-day week schedule it has been necessary to move all currently active Monday delivery sites to a new day across Tuesday to Friday. This change will come into effect from **w/c 27 March**. All active Tuesday to Friday sites have remained on their existing fixed delivery day.

- A copy of the Spring delivery schedule has been cascaded (see RV064). Sites will also be able to see their Spring campaign delivery day on the Ordering Platform from 20 March.
- This version of the Spring schedule contains all sites that were marked as active on Foundry on the 21 February 2023.
- Sites that are currently paused but will be reactivated for the campaign, will need to be re-added to the schedule in line with the timescales set out in the unpausing guidance and are not guaranteed the same delivery day as previously held.
- New sites that plan to join the Programme, will be added to the delivery schedule in line with the timescales set out in the onboarding guidance.
- Sites will not be able to order until their new delivery day is visible on Foundry.
- Monday sites, which have moved to a Friday fixed delivery day as part of the Spring schedule change, will be impacted by the Good Friday bank holiday – please see below for details of these changes.
- By exception only - Monday site that cannot operate with their new fixed day can request an alternative day via SVOCs, there is no guarantee that these requests will be met as we will be operating with a full schedule across both of our Specialist Pharmaceutical Logistics (SPLs) providers. We will of course do our best to support sites.

Please be reminded that a change to your fixed delivery day may also impact your vaccine ordering cut-off day, the table below outlines the ordering deadlines for each delivery day.

Delivery day	Cut-off for vaccine orders
Tuesday	Before 8am the previous Friday
Wednesday	Before 8am on the Monday
Thursday	Before 8am on the Tuesday
Friday	Before 8am on the Wednesday

Spring Campaign Vaccine Supply and Supply plan opening:

The change to a 4-day week schedule will not impact any supply planning or ordering processes.

The supply plans for the first four weeks of the campaign (w/c 27 March to w/c 17 April) will be made available on the Supply Planner for regions from Tuesday 14 March, which will include the regional Max Caps. Each region will then be responsible for releasing these plans to their systems and sites in line with their own cadence. We are encouraging regions to do this as swiftly as possible in order to give your site visibility of allocations and support you with your planning and opening of NBS slots.

All supply plans released on 14 March will contain Max Caps for both the VidPrevtyl Beta and Comirnaty Original/Bivalent BA.4-5 vaccines, along with all other vaccines supplied as part of the Evergreen offer.

All sites with an approved allocation and a delivery day will be able to place their first Spring 'booster' vaccine order via the Ordering Platform in line with their ordering cut-offs and planned start date. Deliveries in w/c 27 March and w/c 3 April are to enable Care Home visits only.

Key ordering milestones in the initial weeks of campaign:

- Sites delivering care home vaccinations in w/c 3 April: will need to ensure they have stock delivered **w/c 27 March (first order cut-off for this week is Friday 24 March)**
- Sites delivering the main campaign from w/c 17 April: will need to ensure stock is delivered **w/c 10 April (first order cut-off for this week is Thursday 6 April)**

Spring Bank Holiday Impacts:

Good Friday Bank Holiday:

We will not be delivering COVID-19 vaccine into any vaccination sites, as per our standard bank holiday cadence; this is to ensure sites that are planning to be closed are not inconvenienced by deliveries and vaccine is not put at risk.

- Friday delivery sites will need to ensure the vaccine order they place for their delivery on Friday 31 March, will be sufficient to cover expected demand until their next delivery on Friday 14 April.
- Order cut-off for Friday 31 March deliveries is 8am Wednesday 29 March.

- The National Supply team will ensure additional vaccine allocations are made available to all regions in the w/c 27 March, to enable the allocation of additional supplies in line with Friday sites expected demand.

Bank Holiday	Good Friday
Delivery Day/Date	Friday 7 April
Revised Delivery Day/Date	Friday 31 March
Usual Order Cut- Off	Wednesday 5 April
Revised Order Cut- Off	Wednesday 29 March (before 8am)

Impact of the bank holiday Mondays on ordering during the Spring Campaign:

Due to the closure of the warehouse over the bank holiday weekends, Tuesday and Wednesday sites will need to place their vaccine orders slightly earlier than usual, please see table below outlining the revised order cut-offs.

Bank Holiday	Easter BH		Early May BH		Coronation BH		Late May BH	
Delivery Day/Date	Tue 11 April	Wed 12 April	Tue 2 May	Wed 3 May	Tue 9 May	Wed 10 May	Tues 30 May	Wed 31 May
Usual Order Cut- Off	Fri 7 April	Mon 10 April	Fri 28 April	Mon 1 May	Fri 5 May	Mon 8 May	Fri 26 May	Mon 29 May
Revised Order Cut- Off	Thu 6 April	Thu 6 April	Thu 27 April	Thu 27 April	Thu 4 May	Thu 4 May	Thu 25 May	Thu 25 May

NEW: COVID-19 Spring Vaccine Programme Deployment Guide

Following publication of the [system letter](#) you will be aware of the actions we are now asking colleagues to take, as well as operational details systems should consider, when finalising plans to deliver the COVID-19 Spring vaccine programme.

To support the delivery of the actions outlined in the system letter, please find the COVID-19 Spring Programme Deployment Guide on FutureNHS [here](#), which outlines the key guidance and activities required to ensure site readiness. The guide also highlights support available at national, regional and site level in relation to the campaign.

The Deployment Guide, incorporating final JCVI advice, provides a single source for regions, systems and sites to understand day to day responsibilities and access the latest advice to help deliver the Spring vaccine programme successfully, using links throughout to keep information current.

If you have any questions, please get in touch with the team via england.pccovidvaccine@nhs.net.

NEW: Spring Invitation Schedule

Please find attached the slides on when the invitations will be sent out by the National team.

The exact wording of the invite will be cascaded as soon as possible.

NEW: Site Changes Process - Foundry Training for Regional & System Colleagues

To ease the transition in using Foundry for site changes, support training for regions and ICBs has been organised to assist with:

- Onboarding Activities including Adding new sites to Foundry
- Change Request Functions including: Change of site status / change of address details and change to lease date request

Join the MS Teams live events on:

- Wednesday 22 March 2023 from 10:00-11:00 register [here](#)
- Tuesday 28 March 2023 from 14:00-15:00 register [here](#)

The event on 22 March will be recorded and an edited version will be uploaded to FutureNHS. A user guide and FAQs will also be available on FutureNHS.

[Drop-in sessions will be available after the training sessions.](#)

Session 1

Date: **Thursday 23 March**

Time: **10.00 - 11.00**

[Click here to join the meeting](#)

Session 2

Date: Wednesday 29 March

Time: 14.00 - 15.00

[Click here to join the meeting](#)

If you have any questions about this training, please email Agnieszka Kolbuszewska at agnieszka.kolbuszewska@nhs.net

If you have any issues accessing meeting links please email vaccination.operationaldata@england.nhs.uk

NEW: Update to Point of Care Systems From 3 April 2023

It is essential that all providers record vaccination events as soon as possible following administration of the COVID-19 vaccine. Vaccination events should be inputted on the same day for clinical reasons unless in highly exceptional circumstances.

From 3 April 2023, it will no longer be possible to create COVID-19 vaccination records in Point of Care (PoC) systems if more than 15 days have passed since vaccination was

administered. There will be no alternative route for sites to add these records as the Vaccination Data Resolution Service no longer accepts requests from sites to enter late records. Members of the public with missing records will still be able to have their record added either by calling 119 or requesting their GP to enter the record into their medical records. However, providers must have processes in place to avoid this scenario arising as delayed record entry poses significant clinical risks.

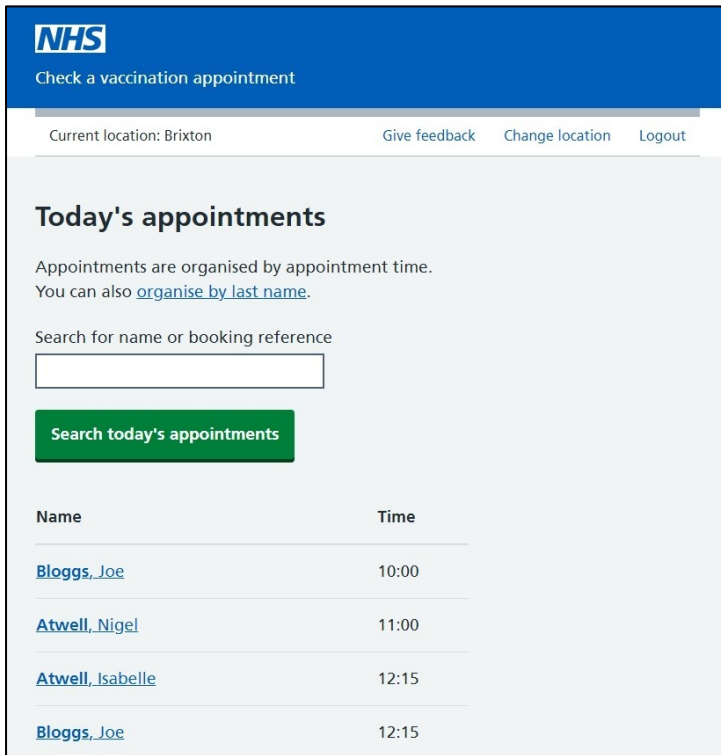
The PoC change also means that providers will not be able to claim / be paid an Item of Service fee and any relevant supplement for COVID-19 vaccinations which are not inputted within 15 days after administration. We also reserve the right to recover payments from providers in accordance with the requirements stipulated in service specifications (which is less than 15 days for record creation).

Sites retain the responsibility for any records they have created in PoC systems. If a record is incorrect, it must be amended by the site (there is no time restriction on correcting records).

Providers are asked to urgently review their processes to ensure that COVID-19 vaccination events are inputted on the same day by default and ensure all staff delivering COVID-19 vaccinations are aware of the planned change to PoC systems on 3 April 2023. If you require support, please talk to your local commissioner.

NEW: NBS Check a Vaccination Service (Check-In App) Updated Streamlined Version

As a direct response to user feedback, NBS has developed a streamlined check-in solution where appointments for the day are presented as a list. This makes the checking in process much simpler and quicker. Other advantages of the service are that the data flows directly to Q-Flow, the service works securely offline, and it also ensures process is followed. We expect to release the feature in the upcoming weeks.



[Online guidance](#) will be updated with the release. Arrival stewards will still be able to use the guided current version.

NEW: Changes to the Central Vaccination Email Inboxes from April 2023

Please see below some of the changes taking place to central mailboxes within the Operations and Delivery team this month.

A phased transition of streamlining all the mailboxes for each delivery pillar is set to take place w/c 13 March 2023 with aim to complete process by 31 March 2023.

These existing mailboxes will be closing:

- **Vaccination Centres** - england.vc.planassure@nhs.net
- **Hospital Hubs** - c19vaccination.dephospital@nhs.net
- **Overseas Service** - england.overseas@nhs.net

All queries will then be directed to england.vaccinecentresgroupsupport@nhs.net or for **Local Vaccination Services** please continue to use england.pccovidvaccine@nhs.net.

REMINDER: Closure of Vaccine Service Desk (VSD)

Due to a significant drop in volume of queries, the COVID-19 vaccination programme has closed the Vaccine Service Desk (VSD). Going forward, IT queries that cannot be solved by your site administrator should be raised directly to the IT supplier, as detailed below.

MYS – Pharmacies	nhsbsa.pharmacysupport@nhs.net
MYS – PCN/GP	nhsbsa.gpsupport@nhs.net

Pinnacle	helpdesk@emishealth.com
NIVS	NIVS@england.nhs.uk
NIMS	scwcsu.vaccineprogramme@nhs.net
Foundry	Foundry.Support@england.nhs.uk
Medical Director	notifyus@medicaldirector.com
Sonar	helpdesk@sonarinformatics.com
Eva Health	support@evahealth.co.uk

Note: The contact email for Pinnacle has changed from the one previously supplied.

When you contact one of the PoC suppliers with a query, you will need to provide them with an agreed set of information. This is called the 'Minimum Data Set'. This is the same information that you would previously have needed to provide the VSD. The Minimum Data Sets and other useful guidance are available [here](#).

If your query is not resolved within three working days, or if you have queries relating to any of the following IT systems, please escalate to your SVOC, who can escalate via the RVOC / NVOC route.

- NBS / Qflow
- NHS England Non-Clinical IT Supply Chain (including queries relating to IT hardware provided by NHS for the vaccination programme)
- BT
- Call / Recall (SCW CSU)

When raising IT system issues with your SVOC please use the escalation form available on FutureNHS [here](#).

Should you have any queries or concerns regarding any of the above, please raise this to your SVOC who can escalate onwards to review and response. If you do not know your SVOC's contact details, you can find a complete list [here](#).

REMINDER: Changes to Non-Clinical IT Services and Devices at PCN sites

This note describes the changes that will impact users of Non-Clinical IT (NCIT) equipment supplied by NHS England to all Primary Care Network sites.

As we return to business as usual, many of the NCIT service arrangements put in place during the pandemic will terminate at the end of this financial year (31 March 2023). The Vaccination Deployment Programme (VDP) will not fund the continuation of many of these services into 2023/24 i.e., from 1 April 2023.

Below is a summary of the changes that will impact the NCIT equipment at your site.

Return of Rental 4G Devices (Pepwave Routers / MiFis):

The majority of 4G devices have already had their SIMs terminated and no longer provide internet connectivity over 4G at your site. NCIT has already notified these sites that the 4G devices have been deactivated (i.e., SIM terminated) and that they are no longer functional.

Note: The NHS are still paying a monthly rental charge on these devices until they are returned.

Please return the 4G devices to NCIT as soon as possible to stop further rental charges being incurred and to avoid a significant liability charge for lost devices.

The remaining 4G devices will have their 4G SIMs terminated on 17 March 2023. These rented devices need to be returned as soon as possible, at the latest 31 March 2023. Communication on this has been provided via this bulletin and cascaded via RVOC bulletin w/c 20 February 2023.

Further details on returning 4G devices to NCIT are provided at the end of this note.

Kiosk Computers (Laptops / IPADs / Desktops):

All Kiosk devices that have been used in the 2022 Autumn-Winter Booster (Phase 5) (i.e., since 01 August 2022) remain licenced and will continue to be active until 31 December 2023. So, if a device at your site is in Kiosk mode (see below for explanation) then it will remain in this mode until the end of this year.

All other devices at your site have already been deactivated.

Note: You can use any supported web browser on any internet connected computer to access Vaccination Point of Care (POC) systems – you do not have to use a Kiosk device.

Note also: All the NCIT-issued IPAD and Laptop Kiosk devices contain a SIM card and have 4G connectivity and so they do not need to use a local Wi-Fi connection to access POC systems (as long as there is 4G available at the site location).

EMIS Laptop Support:

NCIT supplied EMIS laptop device support and licences expire on 31 March 2023. They will not be renewed, so you should use your own local devices to access the Summary Care Record system.

Further communication will be provided by NHS England Primary Care Management team and / or Primary Care IT teams.

Return 4G Router / Mifi kit to NCIT:

Please send to:

NCIT
c/o Xpress Sameday Ltd
Unit 9 Waleswood Industrial Estate
Waleswood Road
Sheffield
S26 5PY

Return postage labels can be provided by emailing VaccinationIT@england.nhs.uk.

Definition - Kiosk Device:

This document references NCIT kiosk devices, a summary of the kiosk device is as follows.

All Desktops, Laptops and IPADs supplied by NCIT for use during the Vaccination Programme were configured to run in 'Kiosk' Mode.

Kiosk mode is a secure operating platform allowing the user to access the device without the need for Usernames or Passwords to log on to the device. It allowed any user to access a pre-defined set of applications (shown as tiles) which could be required for vaccination purposes. It also prevented a user from accessing any non-VDP applications – ensuring that no personal data could be stored on the device.

Each Vaccination application requires a username and password to access e.g., for the user to access Pinnacle (to log vaccination events for a patient) the user requires a specific Pinnacle user account and password.

Access to a restricted set of websites is provided, the full list is at <https://vaccinations.nhs.uk>.

Useful Links

Ops Notes:

You can find all the latest operational notes on FutureNHS: [Operational notes](#).

Communications Resources:

Government and UKHSA messages and resources supporting Tuesday's JCVI announcement have been shared with regional teams to cascade. There will be new NHS resources, including a script and FAQs plus new resources to raise awareness of the changing 'evergreen' offer, on FutureNHS. Information about these will be highlighted in future editions of this bulletin.

Clinical Updates:

See the latest [clinical updates](#).

Other Resources:

[Equalities Community of Practice](#)

[Workforce and Training update](#)

[Coronavirus vaccinations](#): Our Digital team helps you access up-to-date information, training and onboarding guides related to the tech and data solutions that are supporting the COVID-19 and seasonal flu vaccination programmes.

[COVID-19 Vaccination Programme workspace](#) provides members with access to key documents, resources, webinar recordings, case studies and past copies of the LVS Updates. There is also a discussion forum for members.

[Supply and Delivery Hub](#) helps you access key information in a timely way and helps support you to deliver your local vaccination service. Here you will find the latest delivery information

(vaccine and vaccine consumables as well as non-vaccine consumables, equipment, and PPE) alongside the latest supply chain and customer service FAQs and other helpful information.

[COVID-19 Vaccination Improvement Hub](#).

National Workforce Support Offer – more details:

[National Workforce Support Offer Toolkit](#) provides more detail about the National Workforce Support Offer and is a practical guide for local vaccination service leads.

Contact your [Lead Employer](#) to access the National Offer and additional staff and vaccinators, as well as support with your workforce needs.

For more details, please see our Futures NHS page on [case studies/FAQs](#) and recently guidance for [PCN groupings](#) and [community pharmacy](#).

All C19 vaccination queries for national teams should be escalated via the SVOC/RVOC/NVOC process.