Friends and **Family Test**

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Outpatients

This month there were 1,866,679 responses to the Friends and Family Test. The following numbers show the proportion feedback provided by patients.*

of responses that reflect a positive or negative experience from

Inpatient and Daycases

A&E, walk-in centres

and minor injury units

3%-

14%-

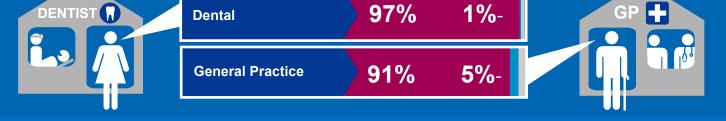
Positive Negative Neither/ Don't know

A&E

3% 94% Outpatients Ambulance 86% 7%-(including patient transport) 93% 4% Maternity Mental Health Services 93% 3% **Community Health** 8%-85% **Mental Health**

95%

79%



*Please note that some of these people may have responded to adapted versions of the Friends and Family Test recommend question to support an inclusive approach.

www.england.nhs.uk/FFTdata

